

Need Help ?



For questions and support email
service@upbup.com

Can't remember password? To Reset Password enter email address and select Reset Password Link

A screenshot of the UpBup login interface. It shows a text input field containing the email address 'gemma-lawrence@upbup.com'. Below this is a password input field with the placeholder text 'Enter your UpBup password'. Under the password field is a yellow button labeled 'Reset Password' in blue text. At the bottom is a large blue button labeled 'Log in' in white text. A red arrow points from the top left towards the 'Reset Password' button.

A Reset Password Link will be emailed if entered email address has been registered as an account in UpBup. Registered account means a password was previously set by you.

Remember to use the email address that your childcare provider invited you with. Check the email address in the UpBup request email sent from your provider. Often parents may have initially given an older email address that is being auto forwarded to your new email address.