

Need Help ?



For questions and support email service@upbup.com

Can't remember password? To Reset Password enter email address and then will see Reset Password Link

A screenshot of the UpBup login interface. At the top, there is a text input field containing the email address 'gemma-lawrence@upbup.com' and a small key icon on the right. Below this is a password input field with the placeholder text 'Enter your UpBup password'. Underneath the password field, there is a yellow rectangular button labeled 'Reset Password'. At the bottom of the form is a large blue button labeled 'Log in'. A red arrow points from the text 'Reset Password Link' in the preceding paragraph to the 'Reset Password' button.

If you do not see Reset Password it most likely means you are not entering the email address that your childcare provider invited you to UpBup with. Check the email address in the UpBup request email sent from your provider. Often parents may have initially given an older email address that is being auto forwarded to your new email address.

Please email service@upbup.com if you still have any questions.